



Credit Card on File

Simplify paying your medical bills by placing your credit card on file to automatically cover your balance due after insurance benefits are applied.

Present your credit card to our Front Desk staff or call (916) 454-6191, Option 2 to sign up.

	<p>What are the benefits of the new program?</p> <ul style="list-style-type: none"> • <u>Convenience</u> – With a card securely saved on file, we will process the payment for you automatically and send you the receipt via email. • <u>Security</u> – Because your card is saved on file, there is no need to mail in a check or credit card payment. This eliminates paper waste and the chance that your personal information can be stolen by others.
	<p>How much will I be charged?</p> <p>We will only charge what your insurance company specifies is your responsibility on their Explanation of Benefits (EOB).</p>
	<p>Will my credit or debit card be charged right away?</p> <p>No, you will not be charged when you leave your card on file, nor will any funds be 'held' on your card. Once your insurance company has provided the EOB, you will be charged for any uncovered portion of your visit. This process can take anywhere from a few weeks to a month. You will also receive email notification seven days before your card is charged.</p>
	<p>Is my credit or debit card information safe?</p> <p>InstaMed is PCI Level One compliant, which is the highest level of security established by the Payment Card Industry Data Security Standard. Once your card is entered in the system, it will be encrypted and inaccessible to anyone who uses the program.</p>
	<p>Are payment plans available?</p> <p>Yes, one of the features of credit card on file is that you can set up automatic payments over a period of time using your credit card. If you would like a payment plan, please call our billing department at (916) 454-6191, Option 2.</p>

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