

Retinal Consultants

www.retinalmd.com



3939 J Street Suite 104 Sacramento, CA 95819
(916) 454-6191

Retinal Consultants Medical Group (RCMG) and its Retina Centers complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. RCMG and affiliated Retina Centers do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Retinal Consultants Medical Group and affiliated Retina Centers:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Chris Mentink, 916-454-6191.

If you believe that Retinal Consultants Medical Group (RCMG) and its Retina Centers have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Chris Mentink CEO and Section 1557 Compliance Coordinator

3939 J Street Suite 104 Sacramento CA 95819

Phone: 916-454-6191 Fax: 916-454-1015

compliance@retinalmd.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Chris Mentink is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Those with limited English proficiency have the right to receive communication assistance free of charge:

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia

Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-916-454-6191.

繁體中文 (Chinese) 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-916-454-6191

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-916-454-6191

Tagalog (Tagalog – Filipino) PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-916-454-6191

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-916-454-6191 번으로 전화해 주십시오.

Հայերեն (Armenian) Ուշադրություն: Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են արանմանական լեզվական աջակցություն ծառայություններ: Ձանգահարեք 1-916-454-6191

فارسی (Farsi)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-916-454-6191 تماس بگیرید.

Русский (Russian) ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-916-454-6191

日本語 (Japanese) 注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。1-916-454-6191 まで、お電話にてご連絡ください。

العربية (Arabic)

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (رقم هاتف الصم والبكم): 1-916-454-6191

ਪੰਜਾਬੀ (Punjabi) ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-916-454-6191 'ਤੇ ਕਾਲ ਕਰੋ।

ខ្មែរ (Cambodian) ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតលក្ខណ៍ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-916-454-6191។

Hmoob (Hmong) LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-916-454-6191

हिंदी (Hindi) ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-916-454-6191 पर कॉल करें।

ภาษาไทย (Thai) เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 11-916-454-6191